



City of Austin

Purchasing Office

P.O. Box 1088, Austin, TX 78767

Notice To City of Austin Vendors, Customers and Site Users

On Friday, May 11, 2018, Austin Finance Online (AFO) will be undergoing an upgrade. This upgrade encompasses Vendor Connection and a newly added customer portal.

What's new?

- AFO is now "mobile-friendly"
- We added new information gathering to support veteran owned businesses, especially Service Connected Disabled Veterans
- We added an entirely new "customer" portal, allowing for hotels and short term rental operators in the Austin Full Purpose Jurisdiction to maintain their operating licenses and pay hotel occupancy taxes online. This portal is shared by the Austin Code Department and the Controller's Office.

However, making AFO "mobile-friendly" caused us to re-design the entire site.

What did we change?

- We added new capabilities to make registration and account maintenance easier and more accurate
- We increased access to solicitation documents by removing the requirement to sign in to download

What else should I be aware of?

With the addition of new features, some of the links that you may have "bookmarked" may have changed. We kept the changes to the existing features at a minimum, but new features means new pages. We suggest that on May 12, you access Vendor Connection's "landing page" here and go exploring!

https://www.austintexas.gov/financeonline/vendor_connection/index.cfm

What did not change?

Our commitment to serving citizens, vendors and staff with the highest quality, timely information about the City's financial, procurement and code enforcement operations. We want to continually increase access and transparency.

How do I contact the City regarding AFO changes?

All the contact numbers and emails you are using now have not changed. Please contact us if you need assistance with any AFO features, old or new. Here's our contact information again for easy access:

Help Lines / Direct Assistance	Phone	Fax	Email
Vendors	(512) 974-2018	(512) 978-7643	Vendor@austintexas.gov
Small and Minority Business Resources	(512) 974-7600	(512) 974-7601	snbr@austintexas.gov
Hotel Occupancy Tax Line	(512) 974-2590	N/A	hotels@austintexas.gov
Austin Code Department Licensing and Registration	(512) 974-9144	N/A	STRLicensing@austintexas.gov
Department Contacts			
Purchasing (reception)	(512) 974-2500	(512) 974-2388	Purchinfo@austintexas.gov
Controller's Office (reception)	(512) 974-2600		

Release Contact: Mr. Mike Benson, Chief Administrative Officer, Purchasing Office, (512) 974-2500